

# Levers of Design

From Design for Belonging by Susie Wise

Website and Book



- **Accommodations**: How might we outfit the space to allow for easy access for people with different kinds of bodies, mobility, and assistive devices?
- Resources, Props, & Tools: How might we invite learners to join in and play? How might we welcome a range of ways of thinking and contributing within the space?
- Lighting: How might we intentionally design the lighting of the space? What mood are we trying to create?
- Furniture: How might we intentionally customize the space with furniture?
- Outdoor Access & Airflow: How might we let learners know they are part of something bigger than themselves by including an outdoor element in the space?
- **Signage and Media**: How might we send belonging cues through visual stories in the space?
- Leave a Trace: How might we invite learners to leave some evidence of their work, thinking, or personality behind?



- Roles & Responsibilities: What are the roles and responsibilities needed for both the learners attending the meeting and for the facilitators leading the meeting? Consider roles for before, during, and after the meeting.
- **Collaborators**: Who are some collaborators we might want to get involved in the meeting? What might their roles and responsibilities be?
- **Transparency**: How are roles within the meeting designated and known? How are roles created and eliminated?



- Identify the Need: How might the structure of a new ritual help to address a need or aid the meeting?
- Source Inspiration: How might we mine the rituals we know, explore symbols and artifacts, and leverage the senses to design a ritual?
- Open: How might we intentionally design the beginning of the ritual?
- Act: How might we intentionally design how to act (go somewhere, do something, say something, make something) so that it lives at the heart of the ritual?
- Close: How might we intentionally design the ending of the ritual to celebrate the connections made, learning gained, or milestone achieved?



- **Purpose**: What is the purpose of the group that will come together to attend the meeting and/or to plan the meeting?
- **People**: Who are you bringing together to plan and attend the meeting, and why?
- Shape and Size: What is the size of the group attending and planning the meeting? How might the size of the groups ebb and flow?
- Duration: How long will the group endure? How will learners enter and exit from the group?
- Support Structures: How might we intentionally support our groups to ensure meaningful inclusion? What are the group agreements?

### COMMUNICATIONS

- Clear Audience: How might we design our communication with empathy by knowing who we are speaking to and why? How might we consider how people self-identify and how to be respectful of language? How might we offer more powerful feelings of belonging through our messaging?
- Focused Message: How might we design all communication with clarity of purpose?
- **Opportunities to Engage**: How might we invite others to enter, join, and participate? How might we move from "Is this meeting for me?" to "They want me here!"?
- Communication Mechanisms: What communication mechanisms (email, phone, in-person) are used as a default? How might we alter the medium?

## CLOTHING

- Dreaming: How could you imagine using gear to help learners feel like part of the meeting?
- **Get the Tone Right**: How might we give our gear/swag some flavor and fun so people get the feeling of the school every time they wear or see it?
- Volition: How might we design gear so learners will opt in as willing participants?
- **Diversity within a Look**: How might we allow for customization? How might we design gear with a broad appeal?



- Sensory Experience: How might we use food to promote belonging at the meeting? What
  are some ways we could intentionally design breakfast, lunch, dinner, desserts, and/or
  snacks?
- Connection: How might food options enhance and/or reflect the context of the meeting?
- Community: How might food reflect the community of learners attending and/or presenting?
- **Troubleshooting**: How might we ensure that the offering of food doesn't distract or create unforeseen challenges (trash, spills, utensils/plates/napkins, accessibility)?

## SCHEDULES & RHYTHMS

- Purpose: How might we intentionally design the sequence of events to truly reflect the purpose of the meeting and its needs?
- Agenda: How might we keep humans at the center of the rhythms of time and sequence to build belonging?